

## Terms & Conditions

1). The Fluentzy series consists of twenty short books authored by Prof. Kev Nair on how to build fluency in English. 2). We shall dispatch the Fluentzy books to you within 7 working days after receiving *both* your payment for them and this Order Form. (Please note this: Normally, as a matter of practice, we dispatch the books within just 3 days – 3 working days). 3). If the amount payable by you (Price + PPH\*) is paid in instalments, the first instalment is good only for a single copy each of seven Fluentzy books (Books B1 to B4 and B13/S1 to B15/S3); the second instalment is good only for a single copy each of the another six Fluentzy books (Books B5 to B8 and B16/S4 & B17/S5); and the third instalment is good only for a single copy each of the last seven Fluentzy books (Books B9 to B12 and B18/S6 to B20/S8). [Note: The price you pay for the paper edition does NOT make you entitled to the electronic edition (e-books) or vice versa. The electronic edition and the paper edition of Fluentzy books are separately-priced items, and they are sold separately.] 4). The author and the publisher have the right to combine, without notice and without assigning any reason, into a single book or fewer number of books such of those books as have now been published as separate parts or volumes, and the dispatch of these combined volumes will, for all purposes, discharge the publisher/seller of all liability to dispatch the separate or non-combined volumes or parts. 5). If the amount payable by you for all the twenty Fluentzy books is paid as a lump sum, the payment is good for a single copy each of all the twenty of them. 6). Our obligation is limited to dispatching to you the books you buy from us to the address you give us. We have no other obligations. We do not provide any coaching or training — in class or by post or through any other mode. (The very fluency system that the Fluentzy books covers is based on the truth that an advanced learner's fluency is a skill that depends entirely on self-effort, and not on coaching or training given by a teacher or

anyone else). The money you pay represents only the price of the books you buy and PPH\*. 7). Further correspondence will be limited to dispatch of the Fluentzy books. That too, only by e-mail – and NOT by postal/surface mail. So you should give your e-mail ID in the Order Form. 8). The money you pay or any part of it is not refundable on any account. 9). You should not send to us by post or any other means, Indian or foreign currency in hard cash. 10). If the payment (Price + PPH\*) you send us does not reach us, but gets lost in transit before it reaches us, we shall not be responsible for the loss. 11). The Fluentzy books and other related literature (like the Handbook) shall NOT be copied or transmitted in any form whatever, and shall NOT be used for any purpose other than for self-study (independent study) by you. Violation of this condition shall invite civil and criminal proceedings, including proceedings under the Copyright Act, 1957. Copyright infringements will be prosecuted to the fullest extent of the law. 12). If the payment you make is less than the amount fixed (Price + PPH\*), we shall not be able to send the books to you. We shall be sending the money back to you at our earliest convenience, after deducting, postal/bank charges and handling charges. We shall not be responsible for any delay or loss of the money in transit. 13). The effectiveness of the fluency-building system covered by the Fluentzy books depends on whether, and how, you make use of those books. The degree of effectiveness would vary with factors beyond the control of the author and the publisher, such as the extent to which you make use of the books for independent study and the degree and consistency of self-effort you make to put into practice the principles covered by the books on your own — in real-life situations. So please note this: we cannot, and do not, guarantee fluency. 14). The contents and the format of the Fluentzy books and terms & conditions (including the price of the books and PPH\*) are subject to change at any time without notice. 15). Any, and all, legal proceedings and disputes shall be subject to the jurisdiction of the courts at Ernakulam, Kerala, India.

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1). \* PPH: Postage, Packing & Handling. 2). The *Fluentzy* self-study book-set is published by Ms. Uma V Nair, Proprietress, Adult Faculties Council, Kaloore, Kochi-17, Ernakulam Dist., Kerala, India. Website: [www.fluentzy.com](http://www.fluentzy.com). 3) The 40-page Handbook can be downloaded from [www.fluentzy.com](http://www.fluentzy.com) in PDF format, free of cost.